

***ELECTRONIC FILING***

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of : Michael M. Mann; Arne Haugland  
:  
Application No. : 10/679,255  
:  
Filing Date : October 3, 2003  
:  
For : BUSINESS ANALYSIS AND MANAGEMENT SYSTEMS  
: UTILIZING ENTERPRISE METRICS  
  
Examiner : Brandi P. Parker  
:  
Art Unit : 3624  
:  
Confirmation No. : 7674  
:  
Docket No.: : 65568/ENCMP  
Customer No. : 24201

**AMENDMENT AND REQUEST FOR EXTENSION OF TIME**

Dear Sir:

In response to the Non-Final Office Action mailed December 30, 2008, please amend the above identified application as follows:

Applicant respectfully requests a three-month extension of time to respond to the above Non-Final Office Action in the above application. The extension fees will be paid by credit card with this electronic transmission.

INTRODUCTORY COMMENTS

Presented below is a complete set of claims with current status indicators. Claims 1 and 2 have been amended. Please enter the amended claims 1 and 2.